

2 November 2006

Mr Ian Bald
Cairn Cross Engineer Ltd
Northern Office
Farfield House
Arthington Lane
Pool in Wharfedale
West Yorkshire
LS21 1NG



Dear Ian

CET FACILITIES – HEATON DEPOT

I just wanted to write and personally thank you for your assistance towards the installation of the new CET facilities at Heaton in the last few days. I am aware of the very tight timescales and other complexities of this scheme, as well as its real importance to our respective organisations. I have been thoroughly impressed with the energy and commitment shown by yourself, as well as other colleagues and industry partners, in driving this project forward and cannot thank you enough for your help with this. Please can I also ask that you pass on my sincere thanks to the other individuals within your organisation who were involved.

A tremendous piece of teamwork.

Yours sincerely

**JONATHAN METCALFE
CHIEF EXECUTIVE**